

CHAPTER 2

Using the Methodology and Templates

The workbook gives you a structure to use in workshops that bring people together from a wide range of interests. Workshop participants may include:

- Ministers and senior officials responsible for health and technology
- Healthcare professionals, especially doctors, nurses and pharmacists
- Healthcare leaders and managers
- Healthcare ICT professionals
- FBOs
- NGOs
- ICT and telecommunications vendors.

Important material that you may want to refer to before and during the workshops includes current strategies and plans for:

- Improving health
- Strengthening healthcare
- General ICT investment
- ICT specific to health and healthcare
- E-health finance and affordability.

Documents dealing with these can provide some of the information you need to take the decisions for e-health policies and strategies. The workbook helps you to structure these decisions: you should use it as a framework, not as a set of forms that you have to fill in. Some parts of the workbook may not be directly relevant for your country, so you can ignore or change these as you see fit. However, in doing so it is important to elicit a wide range of perspectives on e-health with your colleagues. At each workshop you may want to conclude with agreements on the next steps for e-health policies and strategies, and specify the work necessary to develop those steps for review at subsequent meetings.

A brief commentary introduces each chapter of the workbook. You can add the specific needs and issues of your country to these commentaries during your workshops.

