

About the authors

Mr Anthony Ming is ICT Advisor at the Commonwealth Secretariat and is responsible for implementing technology-related mandates issued by Commonwealth Heads of Government. He provides strategic and policy advice to 54 member countries in high priority development areas such as e-/m-governance, national ICT strategies, government process re-engineering, ICT in education and strategic partnership development.

Prior to joining the Commonwealth Secretariat in 2008, Tony occupied a series of senior management positions in the Ontario Government and was responsible for implementing enterprise-wide ICT initiatives. Tony was part of the Ontario Government Management Team created to negotiate a collective agreement with the largest union in the Province. During 2006–2007 Tony returned to his country of birth, Guyana, to re-engineer the Revenue Authority and manage the implementation of the value added tax, customs and excise and other tax systems.

Tony lectured at York University, Toronto, Canada for over 20 years on a variety of topics including information and communications technology, project management, accounting and finance. He is Managing Editor for the Taylor and Francis journal *Information Technology for Development*.

Mr Omer A Awan has been a Programme Officer at the Commonwealth Secretariat since 2008. He has extensive research and project management experience in the area of ICT4Development and e-/m-governance and has carried out research in areas such as: ICTs and access to education, ICTs and human capital enrichment, pre-requisites of e-governance, potential of e-/m-governance in bringing citizens closer to governments, and the role of international organisations in promoting e-governance.

Prior to joining Commonwealth Secretariat, he worked as Assistance Professor & Research Associate at Iqra University, Islamabad, Pakistan. He worked as a Functional Consultant on the World Bank's Project to Improve Financial Reporting and Auditing (PIFRA) in Pakistan. He holds MSc in Poverty Reduction & Development Management from the University of Birmingham as well as MBA and BBA (Hons) degrees.

Mr David Spiteri Gingell has held a series of high level appointments with the Government of Malta including: Chairman and Chief Executive Officer of the Malta Information Technology Agency; Chief Executive Officer of Enemalta Corporation; Executive Chairman of the Malta Council for Science and Technology (MCST); Chairman of EuroMedITI Ltd; and Chief Information Management Officer for the Public Service. David played a key role in the design and implementation of public service reform between 1990 and 2000 in his respective capacity as Director of the Consultancy Division within MSU Ltd and the Management Efficiency Unit within the Office of the Prime Minister.

In April 2008, David established David Spiteri Gingell Consulting – incorporated as DSG Consulting Ltd in September 2011.

David holds a BA (Hons) in Public Administration from the University of Malta and a Master's degree in Public Administration (with distinction) from the University of Liverpool, UK. David was bestowed the Order of the Terra Mariana by the President of Estonia in 2001.

Mr Naveed Somani has been an ICT researcher with the Commonwealth Secretariat since late 2011. His research has covered a variety of topics including ICTs and corruption, e-government 2.0, and the role of international organisations in promoting e-government. His work with small states has taken him to the Caribbean, Mauritius and the Pacific, working on ICT in education initiatives and the development of national ICT strategies. Prior to joining the Secretariat, he worked with a humanitarian relief charity focusing on ICT-related projects including mobile banking initiatives, satellite/SMS early-warning systems and humanitarian accountability software systems. He holds a Bachelor's degree in Jurisprudence from the University of Oxford and a Master's degree in International Studies and Development from the School of Oriental and African Studies.

Ms Maryam Amin is currently teaching modules of ICT4Development, public policy and e-government as visiting faculty in Pakistan and has considerable research experience in this area. She has previously worked in Pakistan's NGO sector. She holds a Master's degree in Public Administration from the London School of Economics and a Bachelor's degree in Development Studies.

Ms Katherine Kirkby worked as Research Intern at the Commonwealth Secretariat. She has extensive research experience in the areas of public health, international development and e-governance. She holds a Master's degree in Global Health Science from Oxford University and a Bachelor's Degree in Anthropology and Development Studies from the University of Sussex.

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